

Wedding Feedback Questionnaire

To help us improve our wedding service to future bride and grooms, please spare a few moments of your time to complete this questionnaire.



Name (Optional)	
Email (Optional)	
Date of your Wedding (Optional)	
Postcode (Optional)	

How did you hear about Weddings at Kent Life?

- Your Kent Wedding Magazine
 - Hitched.co.uk
 - A Kentish Wedding Magazine
 - Our Website
 - Promotional material onsite
 - Our brochure
 - Recommended
 - Other, please state
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How far in advance of your wedding day did you book our venue?

- 0-6mths
- 6-12mths
- 12-18mths
- 18-24mths
- More

Overall how long have you been planning your wedding day?

- 0-6 mths
- 6-12 mths
- 12-18 mths
- 18-24 mths
- 24-36 mths
- More

How many times did you visit our venue before your big day?

- 0
- 1
- 2
- More

What did you book Kent Life for?

- Ceremony & reception
- Ceremony only
- Reception only

Why did you choose your above choice?

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How many guests did you invite?

- 0-40
- 41-60
- 61-70
- 71-90
- 91 & above

How many of these encouraged you to book your special day at Kent Life?

- Venue including grounds, buildings and location
 - Service offered by Zest Creative Catering
 - Price
 - Other, please specify
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With regards to Kent Life as a venue, please rate your feelings about the below?

	Excellent	Good	Average	Poor	Very Bad
Decor in Building(s)					
Traditional element of buildings					
Cleanliness of grounds, buildings & toilets					
Grounds open to the public					
Efficiency of staff					
Bar Prices					
Value for money					
Method of payment					

If any of the above has been rated badly, please could you elaborate?

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With regards to the Zest Creative Catering how would you rate the below

	Excellent	Good	Average	Poor	Very Bad
Booking efficiency					
Communication with Wedding Co-ordinator					
Wedding brochure					
Menu options offered					
Quality of food offered					
Special requirements met					
Presentation					
Staff & Service					
Value for money					
Method of payment					

If any of the above has been rated badly, please could you elaborate?

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Did you or any of your guests use accommodation providers nearby?

Yes, please specify which one?

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No

With the benefit of hindsight, looking back on your big day, what improvements would you recommend?

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Would you recommend Kent Life as a wedding venue?

- Yes
- No, please specify

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Would you recommend Zest Creative Catering for Wedding Services and Catering?

- Yes
- No, please specify

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If you have any other comments or feedback, please share them with us?

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Thank you for your time

Please return this questionnaire to Terry-Ann Carter, Kent Life, Lock Lane, Sandling, Maidstone, Kent ME14 3AU, alternatively please email tcarter@kentlife.org.uk.